

Job Description Multi Skilled Mechanical Craftsperson (Plumber)

Post Title: Multi Skilled Craftsperson (Plumber)	Post Reference:	Salary Level: SCL Grade D
Summary of the Role: To carry out a wide range of duties covering all aspects of plumbing, including the installation, planned preventative, daily maintenance and repair of sanitary fittings and the immediate supply pipework, waste and drainage systems within and attached to buildings, metalwork, roofs and flashing and rainwater gutters and pipes.		Reports to: Estates Officer Operationally day to day – Estates Workforce Manager
		Base / Location: Darlington Memorial Hospital, Hollyhurst Rd, Darlington DL3 6HX
Key Responsibilities		Working Relationships & Contacts
• Interpret and work from ALL instructions, drawings and specifications appropriate to the plumbing craft, without supervision. • Carry out Planned Preventative Maintenance (PPM) and breakdown maintenance to all aspects of plumbing, installations, drainage and associated services, including work of a technical and/or non-routine nature. • Actively participate in the operation of Synchronicity Care Ltd. (SCL) helpdesk, including the timely completion of work dockets via a PDA (handheld computer) which will include job sheets with Tradesman’s report, time taken and materials used for costing purposes. • Measure, prepare quantities, manufacture, assemble, erect and install new work appropriate to the plumbing trade using relevant equipment without supervision. • Perform a limited range of work allied to other craftsmen, and, as appropriate, to his range of work. • Instruct others on aspects of his work relating to his original trade (labourer, plumbers mate). • Erecting and dismantling modular scaffolding to undertake work. • Isolating and disconnecting electrical connections to appliances to effect plumbing repairs or replacement. • Undertake fault finding on equipment and report outcome. • Ensure the mains and internal drainage systems are in working order including clearing blockages and regular checks of problematic areas.		• Mechanical & Electrical Engineers • Building Officers • All Maintenance Craftsperson’s • External Contractors • Customers/Clients

Job Dimensions: (problem solving, decision making, impact, resource management including value, working environment, responsible for staff & equipment)			Performance Measures and KPIs
• Able to work independently and on own initiative to manage workload • Able to provide, receive and interpret routine/technical information • Able to work in adverse environmental conditions and unpleasant situations (i.e. ducts, restricted spaces, inclement weather, drains etc) • Able to work in accordance with the requirements of HTM's, HBN's, Model Specifications, relevant Statutory Regulations, Codes of Practice, British Standards and SCL/Trust Policies. • Demonstrate high degree of cross trade flexibility, including mechanical and electrical maintenance • Able to work with discretion/ in a sensitive manner in and around patient situations • Use of all relevant PPE, tools and equipment within safety guidelines as necessary for the completion of works.			• Communication skills • KPIs
Person Specification: (Please state Essential (E) or Desirable (D))			
Knowledge & Skills: • Must be able to work and act on his/her own initiative with no supervision (E) • Possess the ability to work and communicate effectively in a pleasant manner with all other staff across SCL contracted sites (E) • Must be able to communicate positively with customers, patients and staff from other departments & organisations (E) • Must be adaptable and flexible in all areas of work (E) • Be fully aware of Health & Safety responsibilities relating to their work and possess sufficient technical knowledge to avoid any danger to themselves, colleagues or users of any SC contracted sites (E) • Be able to provide and receive routine and technical information from colleagues and non-technical staff to enable safe use of complex hospital equipment (E). • Provide advice or instruction on safe use of equipment to non-technical staff, carers or patients (E).	Experience • Plumbing experience(E) • Maintenance experience in hospitals or a similar environment (D) • Good customer services and customer interaction (E)	Qualifications • City & Guilds craft Certificates Plumbing (Essential) or equivalent (E) • HNC/HND (D) • Current UK driving licence (E)	

Core Behaviours	Team player Ability to organise own workload on occasions. Able to work in sensitive manner in and around patient environments (e.g. mental health units). Customer service focused	
Leadership Behaviours	Shows initiative Manages and plans work Delivers and to required standards	