## Procurement Strategy 2025–2028

Overview

## **Synchronicity Care Limited**

#### **Our Vision**



Our Procurement Vision is to deliver a compliant, effective and efficient procurement service, embracing collaboration and innovation to enable outstanding patient care.

#### **Strategic Aims**



#### **Enhance patient care**

Procurement decisions are driven by clinical need and focused on improving patient outcomes. Products, services, and solutions procured must support safe, effective, and timely care across all our hospital and community settings.



#### **Achieving Value for Money**

We are committed to obtaining best value through effective sourcing strategies, price optimisation, and lifecycle cost analysis. This includes leveraging national frameworks, regional collaboration, and Trust-wide standardisation to drive efficiencies without compromising quality.



### Promoting Supply Chain Standardisation

Procurement supports the harmonisation of products and processes across the Trust, reducing clinical variation and operational complexity. Standardisation contributes to improved patient safety, greater resilience, and increased efficiency.



#### **Driving Sustainability and Environmental Responsibility**

Aligned with the Trust's Green Plan and the NHS Net Zero agenda, procurement activity actively supports sustainability goals. This includes reducing carbon emissions, minimising waste, and sourcing from environmentally responsible suppliers and manufacturers.



#### **Delivering Social Value**

Procurement plays a key role in delivering wider social and economic benefits. The Trust Group seeks to support local businesses, promote inclusive employment, and embed social value criteria into tendering and contracting processes in line with the Public Services (Social Value) Act 2012.



#### **Enabling Innovation and Transformation**

We aim to identify and procure innovative products, services, and digital solutions that support transformation across care pathways. Procurement acts as a strategic partner in facilitating innovation that improves clinical effectiveness and patient experience.



#### **Ensuring Compliance and Robust Governance**

All procurement activity is undertaken in accordance with NHS and public sector regulations, including Public Contracts Regulations and the Trust's Standing Financial Instructions. Governance, transparency, and accountability are embedded throughout the procurement lifecycle.



#### **Building Resilient and Responsive Supply Chains**

The Trust is focused on ensuring continuity of supply and minimising risk through proactive supplier management, effective stock control, and flexible procurement approaches. This includes learning from recent global supply challenges and enhancing local resilience.





























To deliver the procurement vision and aims, there are 5 strategic objectives which will be delivered through 4 key enablers.



A wholly owned subsidiary of County Durham and Darlington NHS Foundation Trust

#### **Objective 1: Deliver Quality and Value for Money**



A strategic approach that ensures the effective use of resources to deliver a more efficient, accountable, and sustainable procurement function, enabling us to reinvest savings into frontline services and patient care.

#### **Objective 2: Increase Compliance and Governance**



Committed to ensuring the highest standards of compliance and governance in our procurement processes, which are fundamental to maintaining trust, transparency, quality and value for money in the delivery of healthcare service.

#### **Objective 3: Promote Social Value and Sustainability**



Ensure that procurement decisions deliver positive social, economic, and environmental outcomes for the communities we serve across County Durham and Darlington.

#### **Objective 4: Drive Supply Chain Resilience**



Work collaboratively with NHS Supply Chain and other key partners. This includes improving stock visibility, diversifying sourcing routes, and strengthening supplier relationships to reduce risk and ensure continuity of supply by reducing single points of failure through supplier diversification.

# Objective 5: Deliver an effective and efficient Purchasing, Information and Material Management Services



Provide an effective and timely procurement, purchasing, information and materials management services to patients, staff and visitors through robust processes, procedures and continuous improvement plans.









































#### **Summary of Strategic Procurement Objectives and Enablers**

#### Deliver Quality and Value for Money

- Develop a contract management guidance framework.
- Increase Procurement via NHS Supply Chain to 50% from
- Increase the number of competitive tender opportunities by 20%.
- Identification and realisation of efficiencies and savings realised through procurement.
- Annual IQEW savings target identified and achieved. £1.25m for 25/26.

#### Increase Compliance and Good Governance

- Ensure compliance with internal SFIs and external Procurement Legislation.
- Minimum 91% of identifiable spend is covered by a contract.
- Reduce the volume and value of breaches and waivers by 10%.
- Deliver training to The Trust Group stakeholders.

#### Promote Social Value and Sustainability

- Draft Corporate Social Value metrics and measurements toolkit.
- Include minimum 10% evaluation weightings for social value in all appropriate tenders over £50,000.
- Target at least 5% of total procurement spend with local Small and Medium Enterprises Voluntary, Community and Social Enterprise organisations by 2028.
- Introduce mandatory requirements for suppliers to submit carbon reduction plans for all contracts above £5 million.

#### Drive Supply Chain Resilience

- Maintain a critical supplier risk register, reviewed annually.
- Increase Procurement via NHS Supply Chain to 50%.
- Maintain up to date business continuity plans.
- Introduce product standardisation work-stream.
- Increase formal consignment agreements for Theatre inventory.

#### Deliver an efficient and effective Procurement, Purchasing, information and Materials Management Service

- 90% value and volume of invoices matched to an electronically generated Purchase order.
- 80% purchase order spend on a catalogue.
- 75% of purchase order lines by volume transmitted through Electronic Data Interchange.
- 60% of e-invoice lines transmitted through Electronic Data Interchange.
- Provide a helpdesk service in line with the applicable Service Level Agreement KPI's.
- Undertake annual Ward stock reviews.
- Research an Inventory Management System approach.







## **People and Culture**



#### **Enabler 2** Data, Information, **Systems and Processes**

Optimise data and systems to streamline processes and integrate digital tools to support greater efficiency, transparency, and agility.



#### **Enabler 3** Partnership Working, **Care Groups and Corporates**

CDDFT to drive the key objectives will be



#### Enabler 4 Collaboration

Collaborative working with other organisations and likeminded partners nationally, regionally or locally.

Every procurement decision affects patient care. This strategy ensures that every pound spent delivers maximum value, supports sustainability and enhances operational resilience - empowering colleagues and improving services across the Trust.



























